



PROFESSIONAL DEVELOPMENT

Conflict Resolution and Managing Stress in the Workplace
Tuesday, June 3, 2008
9:00am – 4:00 pm

Instructor: S. Carl Zanon, MBA, PEng, CMC
Okanagan College Leadership

Pre-registration is required
Course Fee: \$ 200.00 (lunch included)

Four (4) credit hour certificate of attendance upon completion

This is the 3rd course of the Leadership Development Certificate Program. This session will focus on common definitions of conflict, negotiation skill development conflict resolution strategies, and identifying critical stressors in the workplace.

First Name: _____ Surname: _____

Organization: _____

Address: _____

Tel: _____ Fax: _____ Email: _____

Payment: Cheque: _____

Credit Card: ____ / ____ / ____ / ____ Exp Date: ____ / ____

To register by mail, send this form with cheque, Visa or MasterCard made payable to:

School Plant Officials Association of BC
PO Box 19032, 1153 – 56th Street
Delta, BC V4L 2P8

For more information please contact:

Glenn Brenan @ 250-920-3453 or Molly Shipowich @ 604-943-3314